HENDRY BONG

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Denver, Colorado

PROFESSIONAL SUMMARY	Senior software engineer with 15+ years of progressive experience in full stack developments. Demonstrated ability to acquire new technical knowledge and skills rapidly. Ingenious problem solver, able to work in teams and independently with minimal supervision.

EDUCATION

- **Master of Computer Information Systems** **Nov 2003**
  Denver University, Denver, Colorado

- **Master of Accounting** **Aug 2000**
  Curtin University, Perth, Australia

- **Master of Management** **Sep 1999**
  BINUS University, Jakarta, Indonesia

- **Bachelor of Computer Science** **Nov 1996**
  BINUS University, Jakarta, Indonesia

SKILLS

- Energetic, highly motivated, strong work ethic, detail oriented, excellent analytical, problem solving, strong multitasking, reliable with proven leadership skills, good communication and interpersonal skills.
- C#, .NET (Core), MVC, SOAP API, REST API, Angular, JavaScript, jQuery, Bootstrap, CSS, GitLab, TFS, CMS, HL7-CDA, OAuth, BI, SSRS, & UNIX.
- ETL (SSIS) with various databases: SQL Server, PostgreSQL, Oracle, Teradata, & Netezza.
- Avaya, Kentico, Rumba, Monarch, Merced, FileNet, etc.

WORK EXPERIENCE

- **Senior Software Engineer (Lead)** **Dec 2014 – Current**
  National Jewish Health, Denver, Colorado
  - Designed, developed, and maintained various applications in tobacco cessations program (www.coquitLine.org) ranging from web applications, APIs, Windows services, ETLs, etc.
  - Lead developer for Dialer (Avaya Telephony System) and e-Referral (HIPAA compliant) projects.
  - Developed authentication and authorization reporting web application (SSRS).
  - Involved in CMS upgrade (Kentico v12 to v13).
  - Lead and managed contractors to complete and support various projects.

- **Senior Analyst Developer (Lead)** **Apr 2004 – Dec 2014**
  Dish Network, Englewood, Colorado
  - Designed, developed, and maintained various applications in satellite TV industry ranging from web/Windows applications, ETLs, batch jobs, etc.
  - Developed Business Intelligence reporting (Hyperion).
  - Involved in SQL Server Migration.
  - Involved in CSG billing system conversion project (Advanced Convergent Platform).
  - Lead and managed contractors to complete and support various projects.

- **Technical Support**   **Feb 2003 – Feb 2004**

  MAT Systems, Aurora, Colorado
  - Provided technical assistance to corporate clients, including configuration settings, training, and troubleshooting.
  - Documented bugs finding and worked with developers to improve and enhance applications.

- **Management Information System Analyst**   **Oct 1996 – Jan 2002**

  Lippo Bank, Jakarta, Indonesia
  - Responsible for Balanced Scorecard for nationwide Bank Managers' performance evaluation.
  - Responsible for funds and loans data processing and reports.
  - Responsible for personnel, compensation and benefits information systems.

- **Accounting Information System Staff**   **Sep 1995 – Sep 1996**

  Putra Selera Pizza, Jakarta, Indonesia
  - Managed accounting transactions.
  - Managed monthly, quarterly, and annual closings.
  - Managed balance sheets and profit/loss statements.

PROJECTS

- **QuitLine**
  An application suit to drive smoking cessation program, ranging from public-facing websites powered by Kentico CMS, internal websites, Windows services, online chat, text messaging, APIs, ETLs, and many more.

- **e-Referral**
  Services use a multi-tiered, Microsoft .NET / Windows service-based architecture to retrieve new patient referral messages and send progress notes thereby eliminating the need for paper form based submissions. These services run in a perpetual loop, from Direct service provider, MaxMD, via their XML SOAP-based API. The Direct messaging functions like a highly secure email system in the form of a HL7 Continuing Care Document (CCD).

- **Dialer Loader and Disposition**
  Load participants contact information into Avaya Telephony Systems (Proactive Outreach Manager) by bridging 2 databases (SQL Server and PostgreSQL) with SQL Server Integration Services (SSIS). Support 24x7 Call Center by processing all disposition calls. Implemented modular design to accommodate multiple campaigns.

- **Reportal (Report Portal)**
  Client portal to access SQL Server Reporting Services (SSRS) reports with authentication / authorization. It includes administration tool to manage users. Powered by MVC Framework, Entity Framework, ASP.NET Web API, and ASP.NET Identity.

AWARDS & HONORS

Recipient of Distinguished Service Awards of 2006
The Distinguished Service Award is given to the top 100 performers at Dish Network. This award is to identify and acknowledge the achievements of those employees who have demonstrated significant professional growth and have achieved outstanding results throughout the year. It is given to those who have demonstrated excellent teamwork in their own department and between departments. Most importantly, this award is for achieving tangible results.

LANGUAGES

- **English** (Fluent)
- **Indonesian** (Fluent)
- **Chinese** (Basic)